

### The Institution of Engineers, Malaysia

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## Talk on

# "Mastering Emotional Intelligence for Engineering Success"

Organised by the Mechanical Engineering Technical Division, IEM BEM Approved CPD/PDP Hours: 2 Ref No: IEM14/HQ/362/T

Date : 21 October 2014 (Tuesday)

Time : 9.00 am - 11.00 am (Refreshments will be served at 8.30am)

Venue: C&S & TUS Lecture Rooms, 2nd Floor, Wisma IEM, Petaling Jaya,

Selangor

Speaker: Ir. Dr. Chong Chien Fatt

#### **SYNOPSIS**

Over the past few decades, Emotional Intelligence (EI) has become a popular topic as the potential efficacy of EI has been found to be overwhelmingly positive in the workplace. How well you do in your life and career is determined by both. IQ alone is not enough; EI also matters. In fact, psychologists generally agree that among the ingredients for success, IQ counts for roughly 10% (at best 25%); the rest depends on everything else — including EI. A leader with great leadership abilities must not only take into account the intellect, but also the EI that would impinge on the decision which they could probably make. This is because EI is the level of your ability to understand other people, what motivates them and how to work cooperatively with them.

Today companies worldwide routinely look through the lens of EI in hiring, promoting, and developing their employees. As individuals our success as well as the engineering profession today depends on our ability to read other people's signals and react appropriately to them. Hence, we must develop the required EI skills to better understand, empathize and negotiate with other people — particularly as the economy has become more global. Otherwise, success will elude us in our lives and careers.

### **BIODATA OF SPEAKER**



Dr Chong Chien Fatt, B. Sc. (Hons), Mech. Eng., M. Eng. (Industrial Engineering & Management), DBA (Doctor of Business Administration), P Eng. FIEM, MIMeche., C. Eng., ACGI.

Dr Chong, a professional engineer graduated in Mechanical Engineering from Imperial College, did his post-graduate studies in Industrial Engineering and Management in the Asian Institute of Technology and obtained his Doctorate of Business Administration in 2006.

He has been involved over the years in turn-around jobs as a CEO/COO for six different companies over the past 20 years. His fields of interests are in Total Quality Management/Six Sigma, Organizational Transformation/Change, Feasibility Studies, Lean Manufacturing or Kaizen and Personality/Psychology. He has more than two decades of experience in manufacturing and marketing as well as practicing, teaching and consulting work in quality and change management. He has substantial managerial experiences and has real life experiences of solving problems, turning around companies and bringing various companies to higher level of growth and achievement. He has completed his Doctorate of Business Administration with the University of Newcastle, Australia with the purpose of acquiring more relevant and up-to-date knowledge and hopefully to impart them to others in a pragmatic and yet simple-to-understand manner for working adults

Ir. Fam Yew Hin Chairman Mechanical Engineering Technical Division, IEM

#### ANNOUNCEMENTS TO NOTE:

 Preferential admission to talk shall be accorded to IEM members (<u>pre-registration and online registration are NOT required</u>).

(telephone and/or fax reservation will NOT be entertained)

- Non members may also attend the talk but will be charged a registration fee of RM50 and an administrative fee of RM10.
- For affiliate members, there will be no registration fee. However, they are requested to produce their membership card as proof of membership. For the list of affiliates, please refer

www.myiem.org.my/content/memorandum\_of\_understanding-469.aspx.

- Limited seats are available on a "first come first served" basis (maximum 110 participants).
- IEM members are required to produce your membership cards for confirmation of attendance (CPD purpose).
- Latecomers will not be allowed to enter if the lecture hall is full nor be entitled to CPD.
   IEM members who fail to produce their membership cards will be charged a fee of RM20.00.

## FUNDS FOR IEM BUILDING FUND (WISMA IEM)

- Kindly be informed that IEM will be charging participants **RM10** as administrative fee for talks organized by IEM.
- The fee would be used to cover overhead costs, building maintenance expenses as well as to support the purchase of the new building.
- All contributions will be deeply appreciated by IEM
- Students are however exempted.
   Your understanding is greatly appreciated.

#### CPD HOURS CONFIRMATION

Name:
Membership No:
Signature: